

Website Privacy Policy

COMMNOVA TECHNOLOGIES PRIVATE LIMITED, an Indian company incorporated under the Companies Act, 2013 ("RavenMail," "we," "us," or "our") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard information when you visit our website <https://ravenmail.io> (the "Website").

Information We Collect

Automatically Collected Information

We use Google Analytics to collect anonymous usage data about how visitors interact with our Website. This includes:

- Browser type and version
- Operating system
- IP address (in anonymized form)
- Pages visited and time spent on pages
- Referral sources
- Device information

This information is collected using cookies and similar technologies. You can control cookie preferences through your browser settings.

Information You Provide

When you use our "Contact Us" form, we collect the following information with your explicit consent:

- Name
- Business Email address
- Company name (if provided)
- Message content

How We Use Your Information

Anonymous Analytics Data

We use anonymous analytics data to:

- Understand how visitors use our Website
- Improve our Website's performance and content
- Analyze visitor trends and preferences
- Generate aggregated insights about Website traffic

Contact Form Information

Information submitted through our contact form is used solely to:

- Respond to your inquiries
- Provide requested information about our services
- Maintain communication records

Data Sharing and Disclosure

We do not sell, trade, or otherwise transfer your personal information to third parties. However, we may share anonymous, aggregated data with:

- Our service providers (like Google Analytics)
- Professional advisers (as required)
- Law enforcement authorities (when legally required)

Data Security

We implement appropriate technical and organizational measures to protect your information against unauthorized access, alteration, disclosure, or destruction.

Your Rights

Under applicable data protection laws, you have the right to:

- Access your personal information
- Correct inaccurate information
- Request deletion of your information
- Withdraw consent for data processing
- Lodge complaints with relevant authorities

International Data Transfers

Our Website is hosted and operated in India. If you are accessing it from another country, please note that your information may be transferred to, stored, and processed in India.

Children's Privacy

Our Website is not intended for children under 13 years of age. We do not knowingly collect personal information from children.

Changes to This Policy

We may update this Privacy Policy periodically. The latest version will be posted on this page with the updated date.

Contact Us

For questions about this Privacy Policy or our privacy practices, please contact us at:

Email: privacy@ravenmail.com

Governing Law

This Privacy Policy is governed by the laws of India, including the Digital Personal Data Protection Act, 2023.